Action card 39

Head of Human Resources

FUNCTION/ROLE: To:

- Keep the Hospital Control Unit informed on all human resources issues.
- Ensure that the most appropriate allocation of staff is made when deployment is requested.
- Ensure that staff welfare is paramount.
- Ensure that debrief, follow up and counseling services information is available for staff.

ACTIVATION PROCEDURE:

- You will be informed by Switchboard that a Major Incident has occurred.
- 1. Report to Hospital Control Centre.
- 2. Approve additional Human Resource requirements where needed.
- **3.** Support Line Managers in the replacement of additional staff and where necessary redeployment/reassignment of existing staff.
- **4.** Maintain record of any decisions you have to make.
- **5.** Maintain links with the Hospital Control Centre and the Line Managers re: staffing issues for the duration of the incident.
- **6.** Ensure provision of EAP, Occupational Health and Critical Incident Stress Management Services post the incident.